Attachments 6 – 10

- Attachment 6 Business Rules
- Attachment 7 ICD's
- Attachment 8 Entity Relationship Diagrams
- Attachment 9 Correspondence List
- Attachment 10 NCDOT/NCTA GL Interface

Attachment 6

Business Rules

(Important Note: There are 9 total 'Business Rules' documents. For ease of reference, they are all "<u>paperclipped</u>" to this Attachments file.)

The file name of each 'paperclipped' document is outlined below:

Att. 6_Account Matrix.xlsx Att. 6_Account Transaction Posting.xlsx Att. 6_End to End Duplicate Filter.xlsx Att. 6_FinCodes.xlsx Att. 6_Invoice Escalation Form.pdf Att. 6_Name Address Matching.xlsx Att. 6_NC DMV-Registration Status Codes.xlsx Att. 6_NCDOT-NCTA Account Mapping.xlsx Att. 6_Universal Invoice Escalation.xlsm

Attachment 7 ICDs

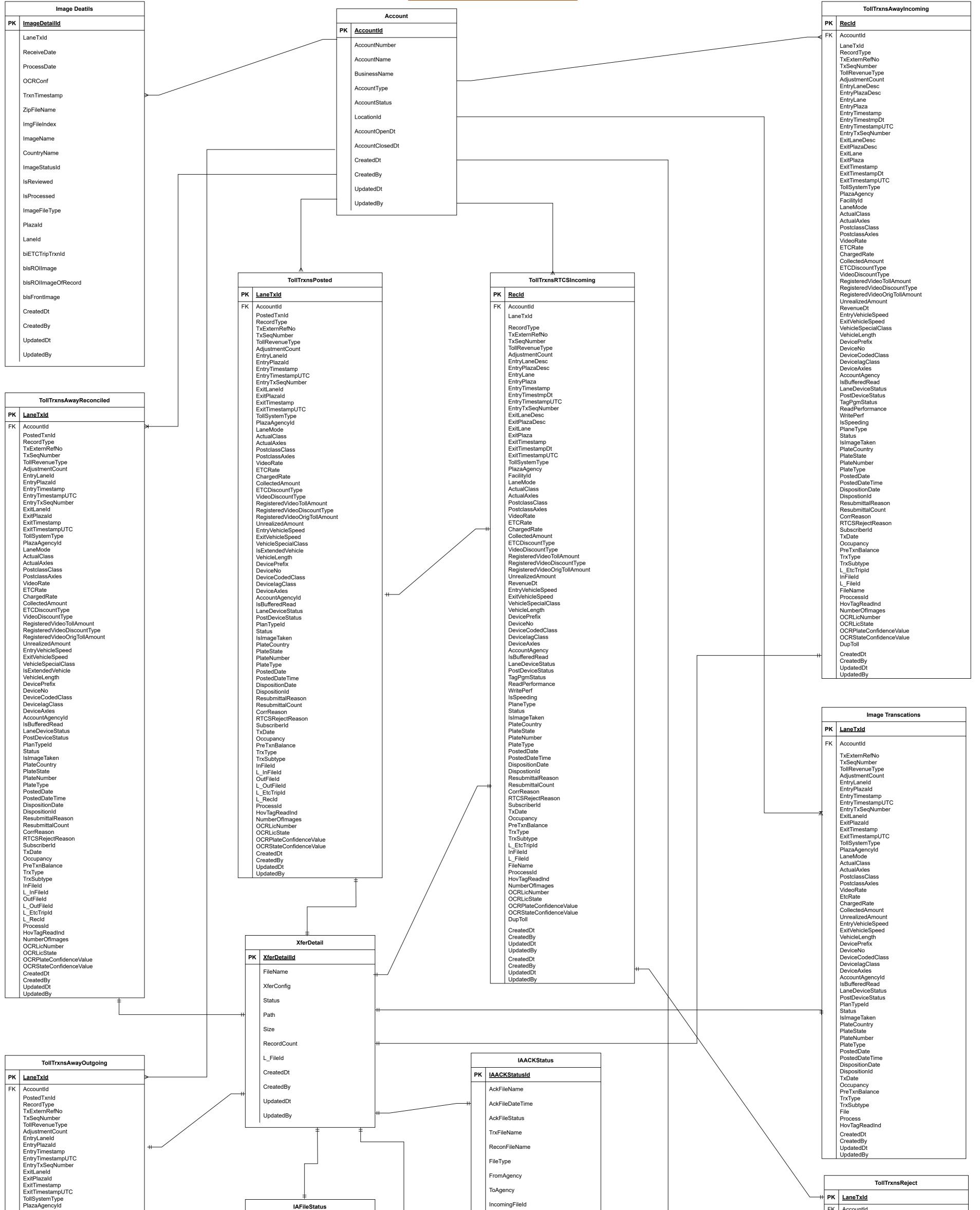
(Important Note: There are 6 total ICD documents. For ease of reference, they are all "<u>paperclipped</u>" to this Attachments file.)

The file name of each 'paperclipped' document is outlined below:

Att.7_NCTA_BOS_RTCS_FileExchange_ICD.pdf Att.7_NCTA_Collections_ICD.pdf Att.7_Real-TimeBillPayment_SoftwareDevelopmentKit.pdf Att.7_IAG_Inter-CSC_Files-Appendix.xlsx Att.7_IAG_Inter-CSC_Files.pdf Att.7_NCTA_CBOS TransponderFulfillment_ICD.pdf

Attachment 8 Entity Relationship Diagrams

API Tables - Toll Transaction



LaneMode ActualClass ActualAxles PostclassClass PostclassAxles VideoRate ETCRate ChargedRate CollectedAmount ETCDiscountType VideoDiscountType RegisteredVideoTollAmount RegisteredVideoDiscountType RegisteredVideoOrigTollAmount UnrealizedAmount EntryVehicleSpeed ExitVehicleSpeed VehicleSpecialClass IsExtendedVehicle VehicleLength DevicePrefix DeviceNo DeviceCodedClass DevicelagClass DeviceAxles AccountAgencyld IsBufferedRead LaneDeviceStatus PostDeviceStatus PlanTypeld Status IsImageTaken PlateCountry PlateState PlateNumber PlateType PostedDate PostedDateTime DispositionDate DispositionId ResubmittalReason ResubmittalCount CorrReason RTCSRejectReason SubscriberId TxDate Occupancy PreTxnBalance TrxType TrxSubtype InFileId L_InFileId OutFileId L_OutFileId L_EtcTripId L Recld ProcessId HovTagReadInd NumberOfImages OCRLicNumber OCRLicState OCRPlateConfidenceValue OCRStateConfidenceValue CreatedDt CreatedBy UpdatedDt UpdatedBy

PK |

IAFileStatusId

TxnFileName

IsProcessed

InputCount

OutputCount

FromAgency

ToAgency

FileDate

FileType

InFileId

OutFileId

CreatedDt

CreatedBy

UpdatedDt

UpdatedBy

FileSeqNumber

ReconFileName

PostedTxnId OutgoingProcessId RecordType TxExternRefNo CreatedDt TxSeqNumber TollRevenueType CreatedBy AdjustmentCount EntryLaneld UpdatedDt EntryPlazald EntryTimestamp UpdatedBy EntryTimestampUTC EntryTxSeqNumber ExitLaneId ExitPlazald ExitTimestamp ExitTimestampUTC TollSystemType PlazaAgencyld LaneMode ActualClass ActualAxles PostclassClass PostclassAxles VideoRate ETCRate ChargedRate CollectedAmount ETCDiscountType VideoDiscountType RegisteredVideoTollAmount RegisteredVideoDiscountType RegisteredVideoOrigTollAmount UnrealizedAmount EntryVehicleSpeed ExitVehicleSpeed VehicleSpecialClass IsExtendedVehicle VehicleLength DevicePrefix DeviceNo DeviceCodedClass DevicelagClass DeviceAxles AccountAgencyld

IsBufferedRead

LaneDeviceStatus

PostDeviceStatus

PlanTypeld Status

IsImageTaken

PlateCountry

PlateNumber PlateType

PostedDate

DispositionId

CorrReason

SubscriberId

Occupancy

TrxSubtype InFileId L_InFileId OutFileId L_OutFileId L_EtcTripId L_RecId ProcessId HovTagReadInd NumberOfImages OCRLicNumber OCRLicState

CreatedDt CreatedBy UpdatedDt UpdatedBy

PreTxnBalance

TxDate

TrxType

PostedDateTime DispositionDate

ResubmittalReason

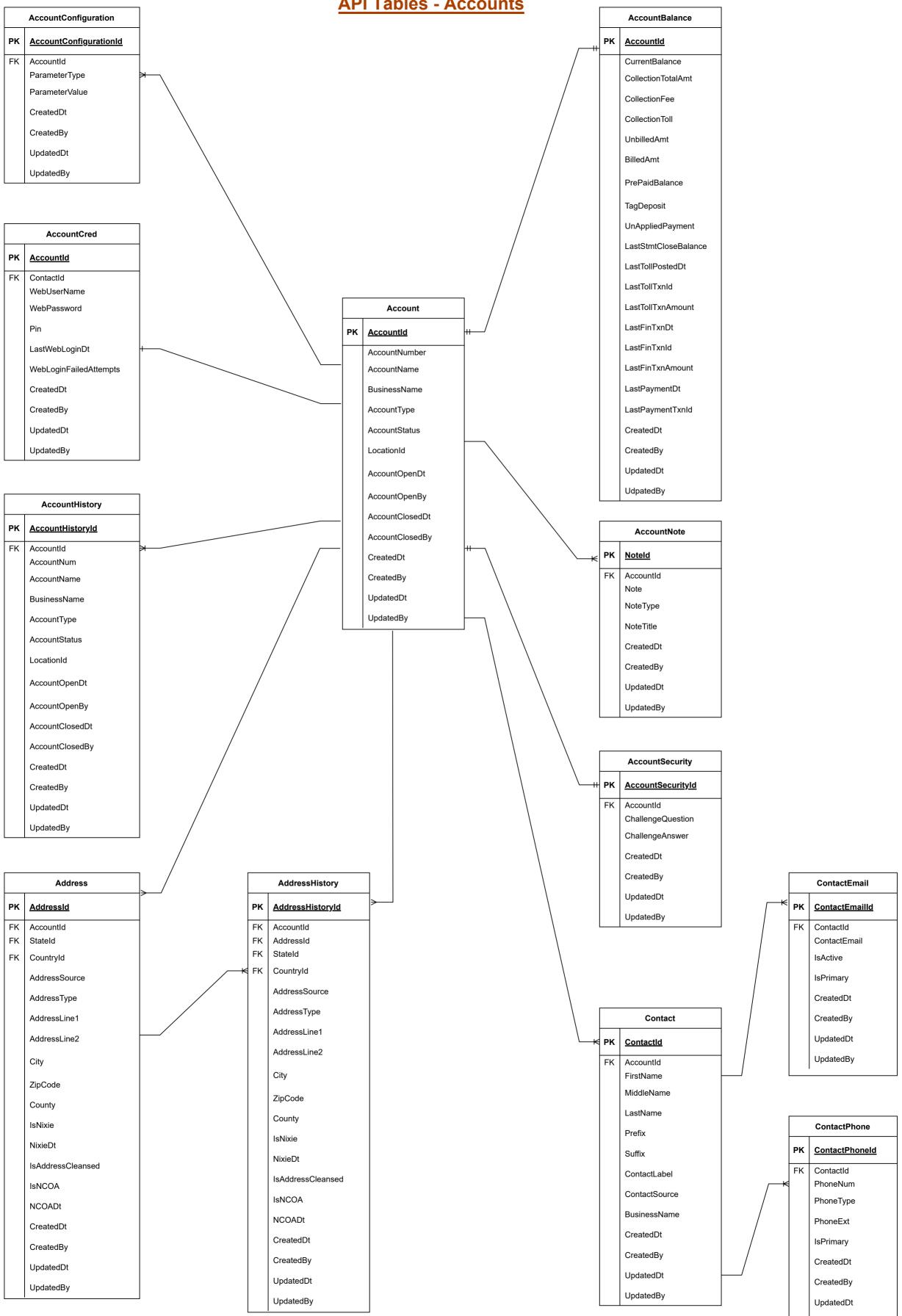
RTCSRejectReason

OCRPlateConfidenceValue OCRStateConfidenceValue

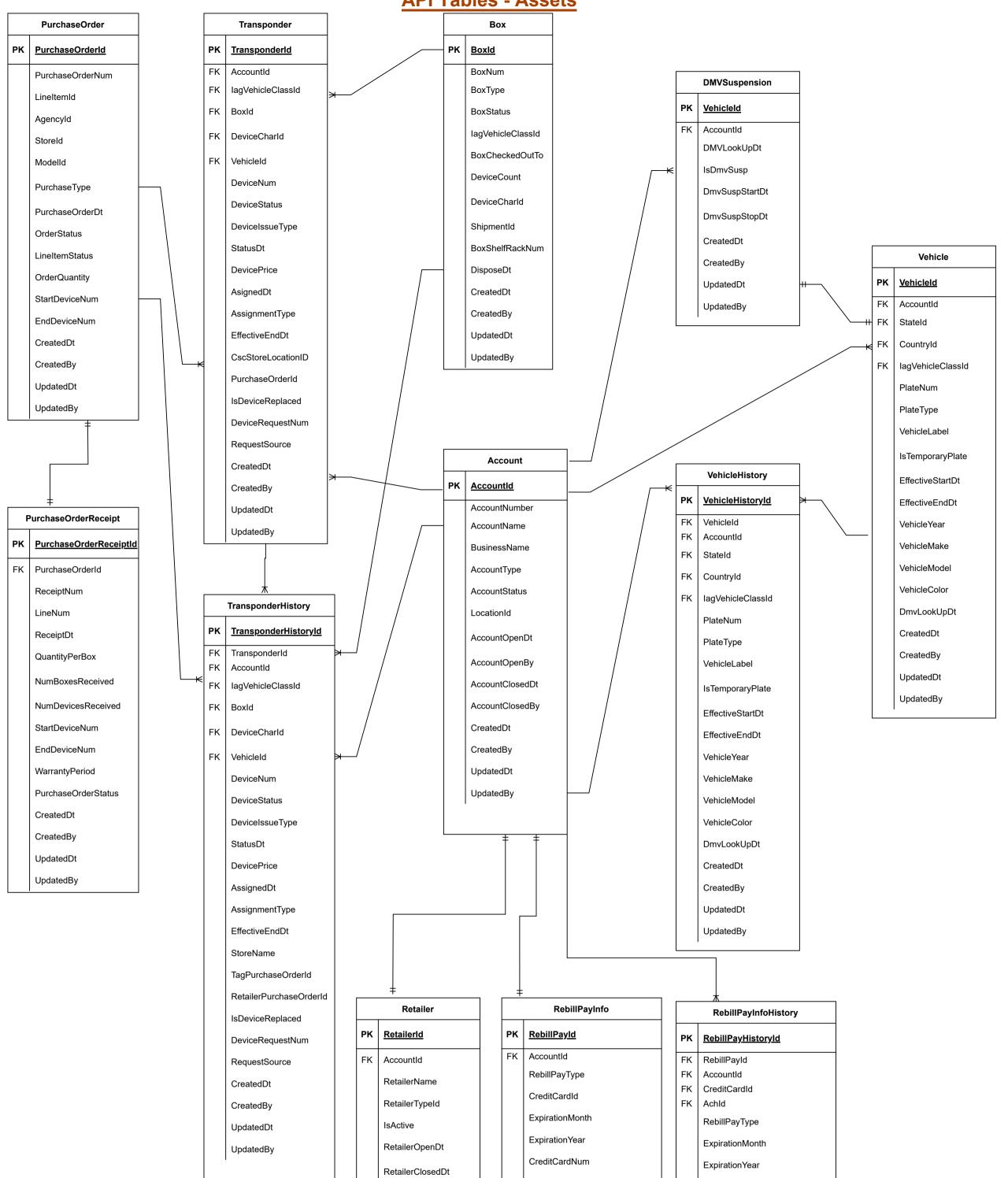
ResubmittalCount

PlateState

API Tables - Accounts



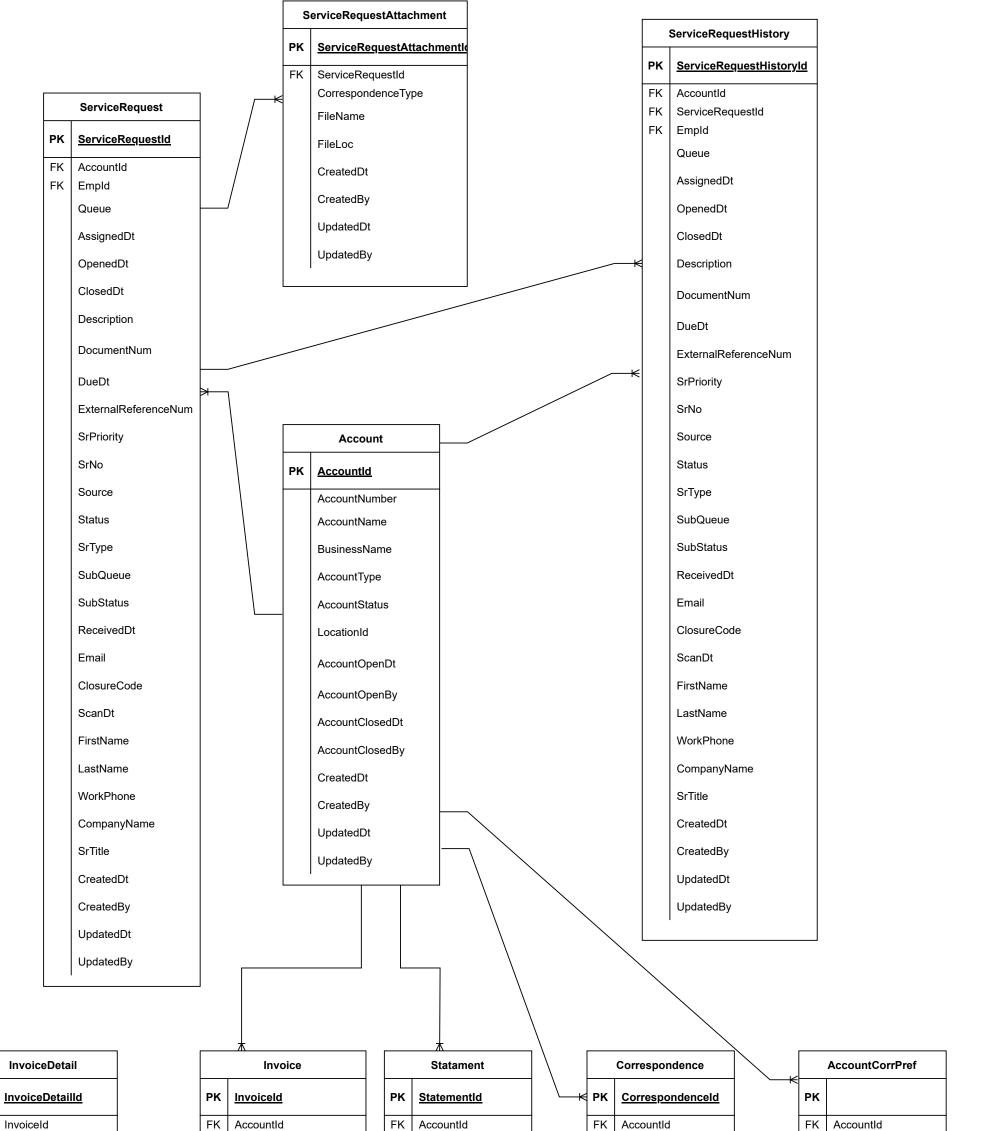
UpdatedBy



API Tables - Assets

TransponderThreshold RetailerPromotionCode CreatedDt CreatedBy UpdatedDt UpdatedBy

RebillPayInfo		RebillPayInfoHistory
<u>RebillPayld</u>	РК	<u>RebillPayHistoryId</u>
AccountId	FK	RebillPayId
RebillPayType	FK	AccountId
CreditCardId	FK	CreditCardId
ExpirationMonth	FK	Achld RebillPayType
ExpirationYear		ExpirationMonth
CreditCardNum		ExpirationYear
TokenizedCCNum		CreditCardNum
Achld		TokenizedCCNum
BankName		BankName
RoutingNum		RoutingNum
BankAccountNum		BankAccountNum
СсТуре		СсТуре
AchType		AchType
PreferredOrder		PreferredOrder
ReplenishmentCustomerAmt		ReplenishmentCustomerAmt
ReplenishmentAmt		ReplenishmentAmt
ReplenishmentAmtCalculatedDt		ReplenishmentAmtCalculatedDt
ReplenishmentThresholdAmt		ReplenishmentThresholdAmt
CreatedDt		CreatedDt
CreatedBy		CreatedBy
UpdatedDt		UpdatedDt
UpdatedBy		UpdatedBy



API Tables - Customer Correspondence



TransactionIdTransactionDtPlazaldDueAmountPaidAmountDismAmountStatusInvoiceDetailTypeCategorySubCategoryCreatedDtCreatedByUpdatedBy

PΚ

FK

Agencyld

InvoiceDt InvoiceStatus AgingLevel InvoiceDeliveryType StartDt EndDt EscalationDt DueDt InvoiceOpeningBalance CurrentInvoiceTolls ProcessingFee CivilPenaltyFee InvoicePayments InvoiceAdjustments InvoiceClosingBalance InvoicePayable InvoicePaidAmt InvoicePdfUrl InvoiceType IsNixie CreatedDt CreatedBy UpdatedDt

UpdatedBy

MailDt TransactionFromDt TransactionToDt DatFileName Agencyld StatementDelivery OpenBalance CloseBalance TollUsage TollFees OpenDeviceDeposit DeviceDepositRcvd StatementType PdfFileName IsCustStUpdated CreatedDt CreatedBy UpdatedDt UpdatedBy

StatementDt

StateId Countryld FirstName MiddleName LastName Addline1 Addline2 City Zipcode Zipplus4 CompanyName DeliveryType PrefLanguage Email ImgFileName MhFileName Field1 Field2 Field3 Field4 Field5 Field6 Field7 CreatedDt CreatedBy UpdatedDt UpdatedBy

FK

FK

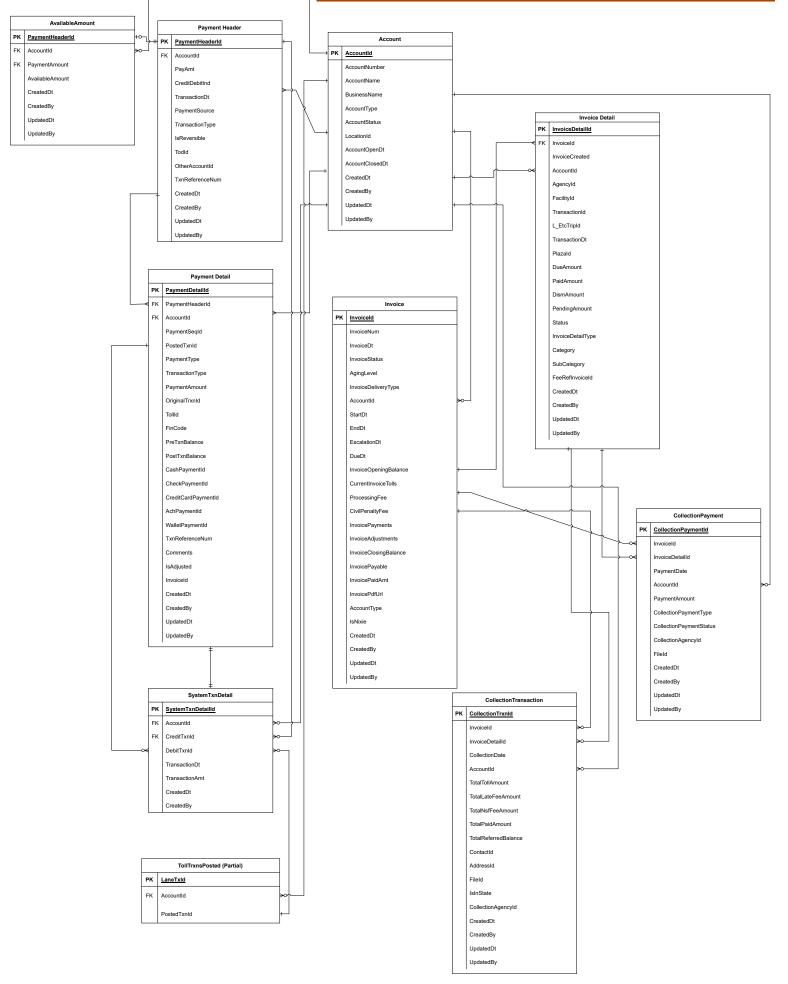
CorrespondenceType PreferredMethod PreferredLanguage CorrespondenceFreq StartDt EndDt CreatedDt CreatedBy UpdatedDt UpdatedBy

AccountContactId

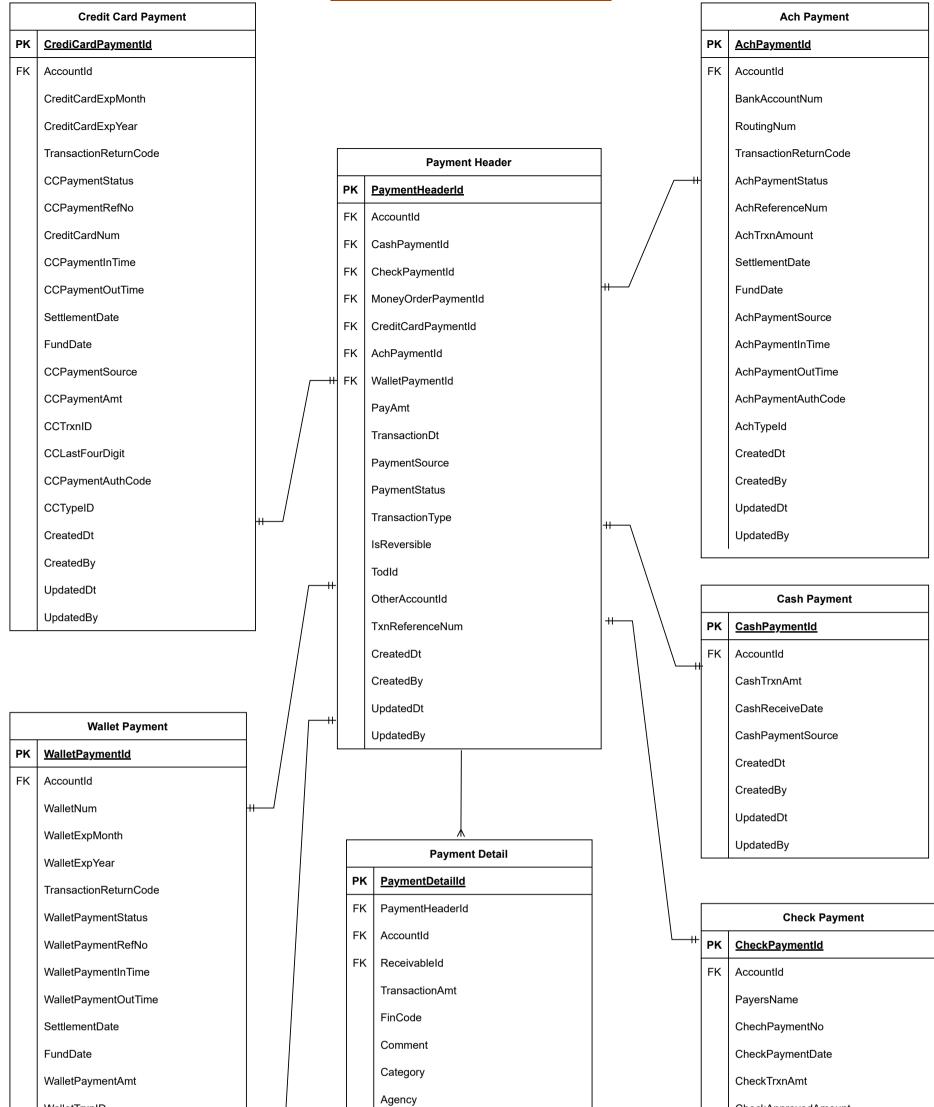
FK

MiddleName LastName Prefix Suffix ContactLabel ContactSource BusinessName CreatedDt CreatedBy UpdatedDt UpdatedBy

API Tables - Financials 1 (Updated per Addendum 1)



API Tables - Financials 2



WalletLastFourDigit

WalletTrxnID

Pro Transaction Roland

PaymentType

CheckApprovedAmount TransactionReturnCode

WalletPaymentAuthCode WalletTypeID CreatedDt CreatedBy UpdatedDt UpdatedBy

 Money Order Payment

 PK
 MoneyOrderPayment

 FK
 Account

 MoneyOrderPayersName
 H

 MoneyOrderPayersName
 H

 MoneyOrderNumber
 MoneyOrderDate

 MoneyOrderPaymentSource
 I

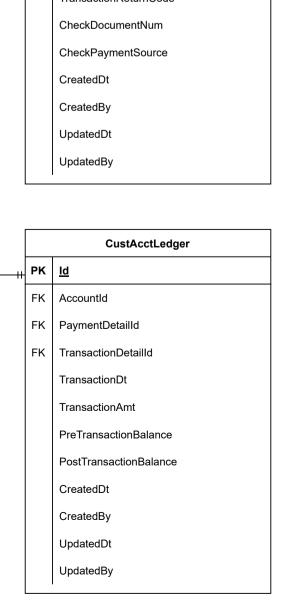
 CreatedDt
 CreatedBy

 UpdatedDt
 I

UpdatedBy

Pre l'ransactionBalance Quantity SubCategory TransactionType BalanceType UnitPrice TransactionDt TransactionDtTime RefInvoiceId OrigPaymentDetailId PaymentSourceNumber PaymentReferenceNumber PaymentWalletType TmpCustTrxnTypeId CreatedDt CreatedBy UpdatedDt UpdatedBy

₩



Attachment 9 Correspondence List

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL- HOUSE	TRIGGER
1.	Bill-by-Mail / Bill-by-Email Invoice	x				х	Invoice Generation Process
2.	Account Statement	x				х	Statement Generation Process
3.	Quarterly Replenishment Evaluation	x	х	х	х		Quarterly Evaluation Process
4.	Credit Card Decline	x	х	х	х	х	Auto Replenish Process Failure
5.	Credit Card Expiration	x	х	х	х	х	Credit Card Expiration
6.	Credit Card Added	x	х	х	х		Customer Adds New Credit Card
7.	Credit Card Update	x	х	х	х		Customer Updates Credit Card
8.	Credit Card Removed	x	х	х	х		Customer Deletes Existing Credit Card
9.	Returned Check	x				х	NSF Check
10.	Account Suspension - Negative Balance	x	х	x	х	х	Account Suspension
11.	Transponder Not Detected	x	х	х	х	х	I-Toll count
12.	Inactive Account Warning	x	х	х		х	Account Inactive for Defined Timeframe
13.	PIN Request	x				х	PIN Request
14.	Low Balance	x	х	х	х	х	Balance Below Threshold
15.	Account Closure Due to Inactivity	x	х	х		х	Account Closure
16.	Undeliverable E-Mail Address		х	х	х	х	Email Returned from Mailhouse
17.	Undeliverable Mail	x	х	х	х		User or System Sets Mail Status to Undeliverable
18.	ACH Decline	х	х	х	х	х	Auto Replenish Process Failure
19.	Bank Account Added	х	х	х	х		Customer Adds New ACH
20.	Bank Account Updated	x	х	х	х		Customer Updates ACH

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL- HOUSE	TRIGGER
21.	Bank Account Removed	х	х	x	х		Customer Deletes ACH
22.	Bankruptcy Applied	х				х	Bankruptcy Workflow Process
23.	Bankruptcy Not Applied	х				х	Bankruptcy Workflow Process
24.	DMV Hold	х				х	Hold Process Workflow
25.	Payment Confirmation	x	х	х	х		Payment occurs on the account
26.	TOR Letter	х				х	Tolls Reversal
27.	Check Refund Notification - Account Closure					х	Account Closure
28.	Credit Card Refund Notification - Account Closure	x	х	x		х	Account Closure
29.	Account Closure - Zero Balance	х	х	х		х	Account Closure
30.	One Time Refund - Check					х	Refund Processed
31.	One Time Refund - CC	х				Х	Refund Processed
32.	Password Reset Code	x	х	х			Customer -Initiated
33.	Password Changed	х	х	х			Customer -Initiated
34.	Profile Update	х	х	х	х		Customer -Initiated
35.	Welcome to NC Quick Pass	х	х	х			Account Opened
36.	Account Locked	х	х	x			Customer -Initiated
37.	HOV Trip Scheduled	х	х	х			Customer -Initiated
38.	HOV Trip Canceled	х	х	х			Customer -Initiated
39.	HOV Trip Ends Soon	х	х	x			Customer -Initiated
40.	HOV Trip Reminder	х	х	х			Customer -Initiated

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL- HOUSE	TRIGGER
41.	Vehicle/Transponder Update	х	х	х	х		Customer -Initiated
42.	Transponder Order Confirmation	Х	х	х	x		User or Customer Requests Transponder (Not for New Accounts)
43.	Transponder Order Update	х	х	х	х		Transponder Assigned
44.	Lost or Stolen Transponder	Х	х	x	x		Customer updates transponder to lost or stolen
45.	Account Profile	х	х	х			User -Initiated
46.	Email Update	Х	х	х	х		Customer Updates Email
47.	Mobile Opt-In		х	х			Customer invite to enrol in SMS texts
48.	Mobile Opt-In Confirm		х	х			Customer Opts into SMS
49.	Mobile Help		х	х			Customer-Initiated
50.	Mobile Stop		х	х			Customer-Initiated
51.	Forgot Username	Х	х	х			Customer-Initiated
52.	Vehicle Added	Х	х	х	х		Customer adds a vehicle
53.	Vehicle Updated	Х	х	х	х		Customer updates a vehicle
54.	Vehicle Removed	Х	х	х	х		Customer removed a vehicle
55.	Bad Phone Number	Х	х	х	х		User or System Updates Phone Number as "Bad"
56.	Case	х	х	х	х		Customer Opens Case
57.	Case Updated	х	х	х	х		Case update occurs
58.	Confirmation Code	х					CSR Initiated
59.	Account Statement Delivery Method Update	х	х	х	x		Customer-Initiated
60.	Vehicle File Upload	х	х	х	х		CSR Uploads Vehicle File for Customer

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL- HOUSE	TRIGGER
61.	HOV Violation	Х					HOV Violation process
62.	License Plate Identification	х					System-Initiated
63.	Account Summary	х					CSR Initiated
64.	Order Summary	х					CSR Initiated

Attachment 10 NCDOT/NCTA GL Interface



NCDOT/NCTA GL Interface

Back Office System

North Carolina Turnpike Authority

June 19, 2019

Version 1.0

Table of Contents

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1.Introduction

NCTA BOS will create file(s) for toll revenues collected each day. BOS will capture every vehicle transaction at a detail line-item level, but the interface file in CSV format will contain summarized postings by G/L account.

The file will be placed on a specific server where it will be picked up during nightly processing for posting into SAP.

- File Naming Convention (system date posting date): YYYYMMDD_YYYYMMDD.txt
- System date part of the filename represents the file creation date.

2.File Layout Table

Field Name	Description	Data Type	Length	Value Format
BUDAT	Posting Date	CHAR	8	MMDDYYYY
СОММА	Comma Delimiter	CHAR	1	1
HKONT	SAP G/L Account Number	CHAR	10	ooXXXXXXXX
СОММА	Comma Delimiter	CHAR	1	,
SHKZG	Debit/Credit Indicator	CHAR	1	D or C
СОММА	Comma Delimiter	CHAR	1	,
WRBTR	Amount	CHAR	15	XXXXXXXXXXXXXXXXXX with last 2 characters representing cents
СОММА	Comma Delimiter	CHAR	1	,
SHKZG	Debit/Credit Indicator	CHAR	1	D or C
СОММА	Comma Delimiter	CHAR	1	,
WRBTR	Amount	CHAR	15	XXXXXXXXXXXXXXXXXX with last 2 characters representing cents

Table 1: File Layout

3. File Layout Example

Table 2: File Layout Actual Example

Name:	20181219_20181218.	IXT
20181218,0	011220000,D,000000360	33671,C,00000036198346
20181218,0	011320008, D, 000000062	31922,C,00000007666990
20181218,0	011342008, D, 000000000	31390,C,00000000000000
20181218,0	011342015, D, 000000000	00000,C,000000000000000
20181218,0	011342019, D, 000000001	16057,C,00000005066958
20181218,0	011342024, D, 0000000000	02028,C,000000000000000
20181218,0	21132003, D, 0000000000	00000,C,00000000171400
20181218,0	21132010, D, 0000000000	00000,C,00000000016175
20181218,0	21132011, D, 0000000000	00665,C,00000000300415
20181218,0	21132017, D, 0000000000	00000,C,00000000036400
20181218,0	21132023, D, 000000000	00000,C,00000000011301
20181218,0	21132020, D, 000000000	00000,C,00000000010290
20181218,0	21132022, D, 000000000	00000,C,00000000051260
20181218,0	21132024, D, 0000000000	00000,C,00000000002425
20181218,0	47900046, D, 0000000000	00000,C,00000000000000