

Attachments 6 – 10

Attachment 6 – Business Rules

Attachment 7 – ICD's

Attachment 8 – Entity Relationship Diagrams

Attachment 9 – Correspondence List

Attachment 10 – NCDOT/NCTA GL Interface

Attachment 6

Business Rules

(Important Note: There are 9 total ‘Business Rules’ documents. For ease of reference, they are all “paperclipped” to this Attachments file.)

The file name of each ‘paperclipped’ document is outlined below:

Att. 6_Account Matrix.xlsx
Att. 6_Account Transaction Posting.xlsx
Att. 6_End to End Duplicate Filter.xlsx
Att. 6_FinCodes.xlsx
Att. 6_Invoice Escalation Form.pdf
Att. 6_Name Address Matching.xlsx
Att. 6_NC DMV-Registration Status Codes.xlsx
Att. 6_NCDOT-NCTA Account Mapping.xlsx
Att. 6_Universal Invoice Escalation.xlsm

Attachment 7

ICDs

(Important Note: There are 6 total ICD documents. For ease of reference, they are all “paperclipped” to this Attachments file.)

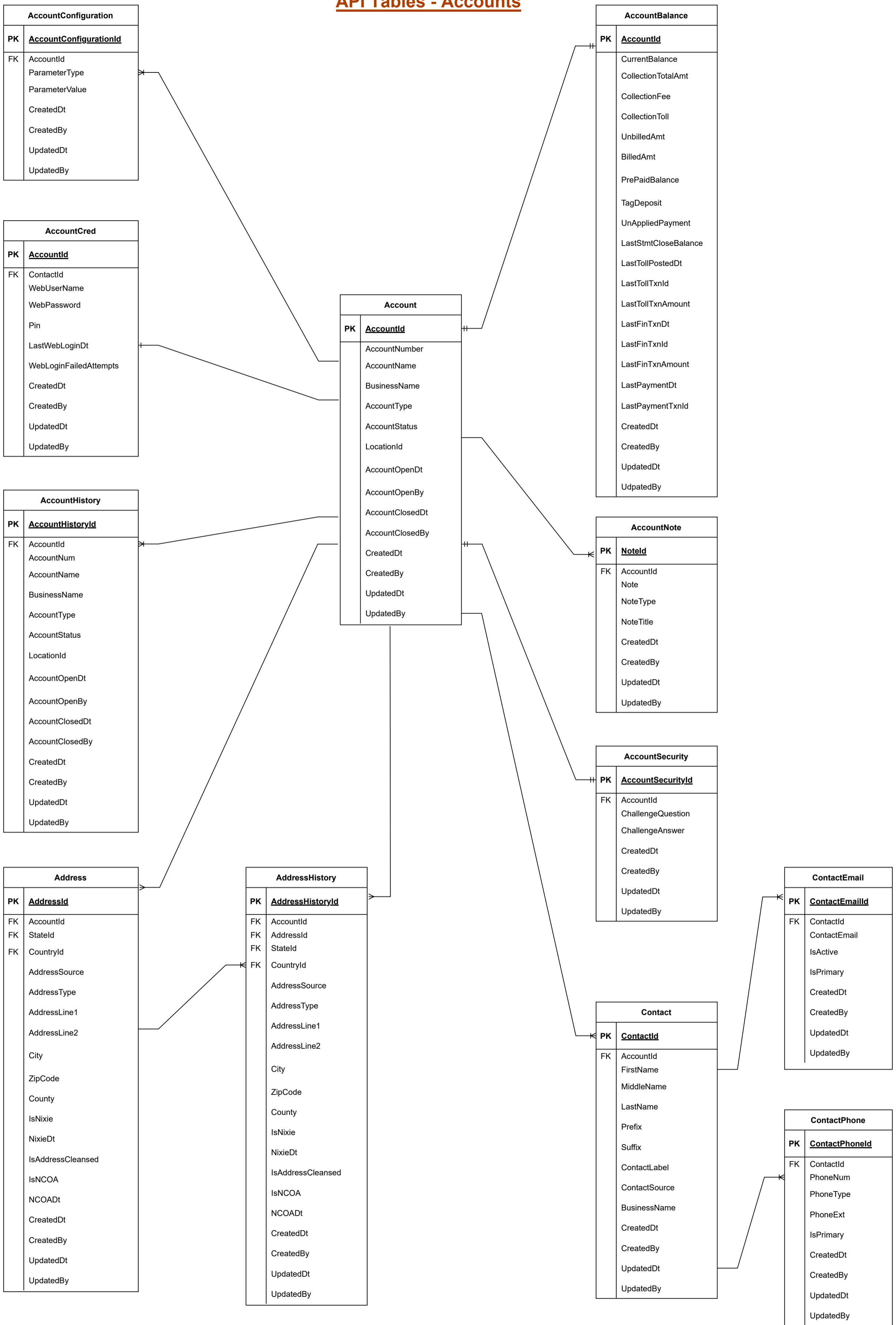
The file name of each ‘paperclipped’ document is outlined below:

Att.7_NCTA_BOS_RTCS_FileExchange_ICD.pdf
Att.7_NCTA_Collections_ICD.pdf
Att.7_Real-TimeBillPayment_SoftwareDevelopmentKit.pdf
Att.7_IAG_Inter-CSC_Files-Appendix.xlsx
Att.7_IAG_Inter-CSC_Files.pdf
Att.7_NCTA_CBOS TransponderFulfillment_ICD.pdf

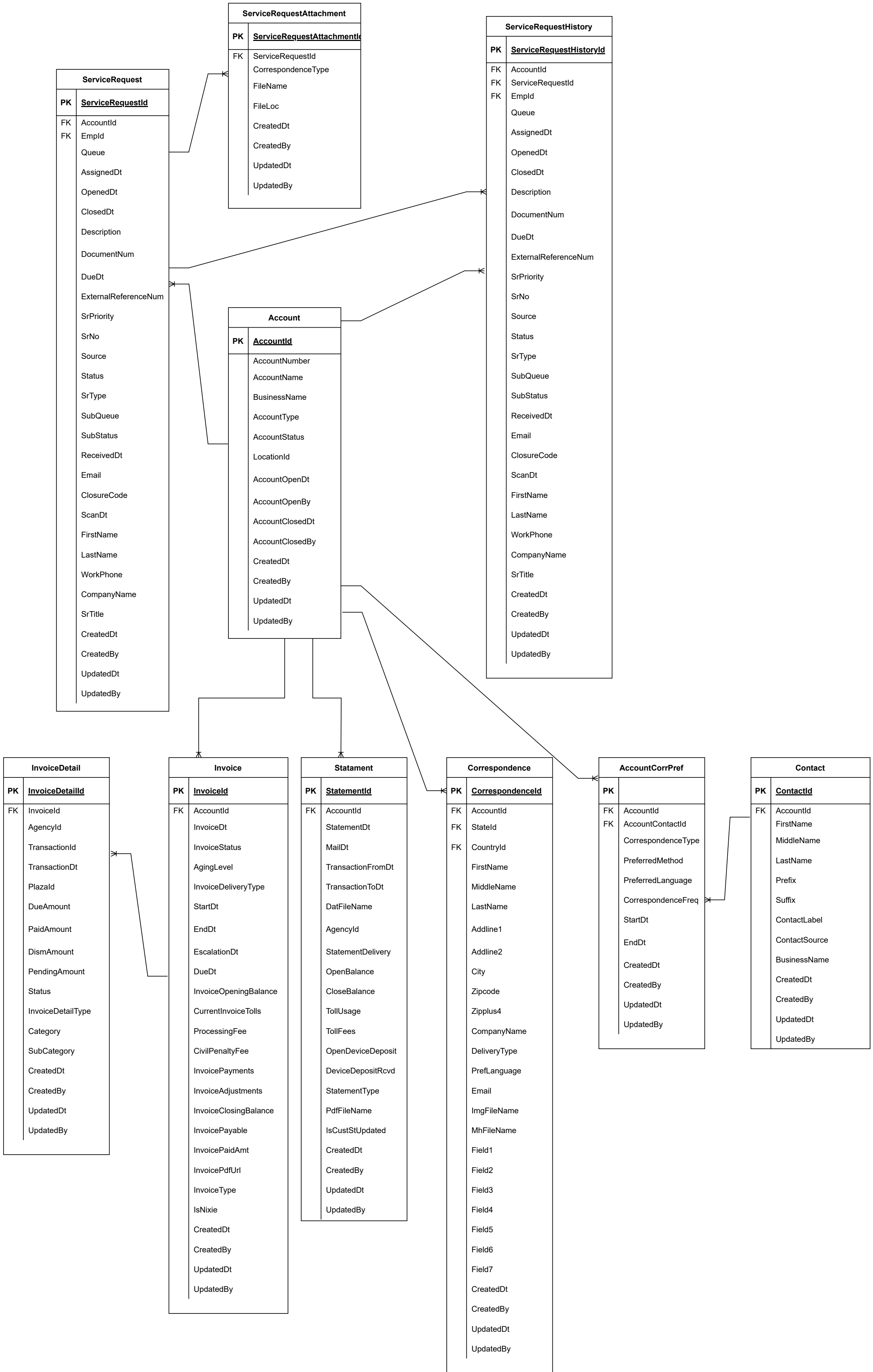
Attachment 8

Entity Relationship Diagrams

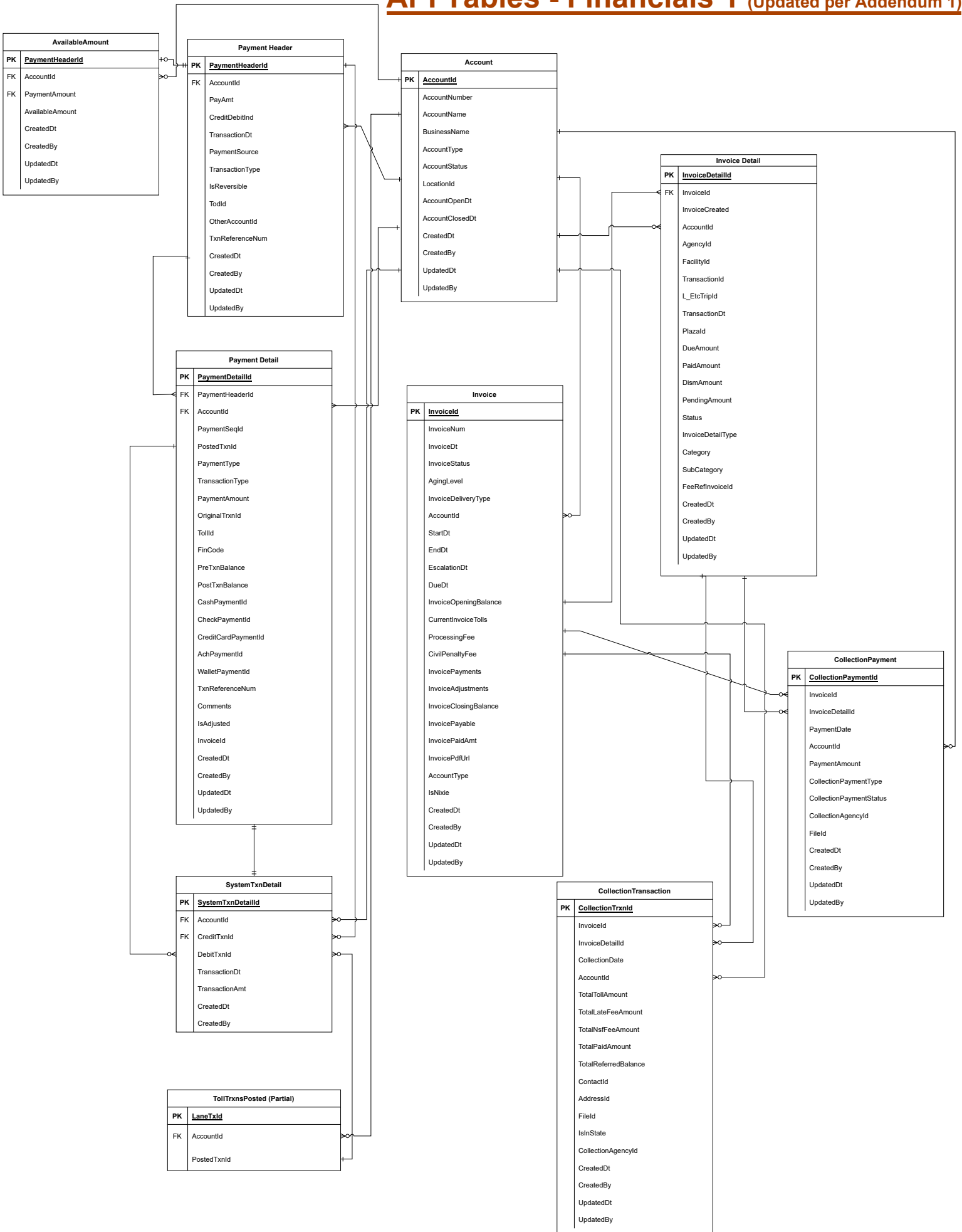
API Tables - Accounts



API Tables - Customer Correspondence



API Tables - Financials 1 (Updated per Addendum 1)



Attachment 9

Correspondence List

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL-HOUSE	TRIGGER
1.	Bill-by-Mail / Bill-by-Email Invoice	X				X	Invoice Generation Process
2.	Account Statement	X				X	Statement Generation Process
3.	Quarterly Replenishment Evaluation	X	X	X	X		Quarterly Evaluation Process
4.	Credit Card Decline	X	X	X	X	X	Auto Replenish Process Failure
5.	Credit Card Expiration	X	X	X	X	X	Credit Card Expiration
6.	Credit Card Added	X	X	X	X		Customer Adds New Credit Card
7.	Credit Card Update	X	X	X	X		Customer Updates Credit Card
8.	Credit Card Removed	X	X	X	X		Customer Deletes Existing Credit Card
9.	Returned Check	X				X	NSF Check
10.	Account Suspension - Negative Balance	X	X	X	X	X	Account Suspension
11.	Transponder Not Detected	X	X	X	X	X	I-Toll count
12.	Inactive Account Warning	X	X	X		X	Account Inactive for Defined Timeframe
13.	PIN Request	X				X	PIN Request
14.	Low Balance	X	X	X	X	X	Balance Below Threshold
15.	Account Closure Due to Inactivity	X	X	X		X	Account Closure
16.	Undeliverable E-Mail Address		X	X	X	X	Email Returned from Mailhouse
17.	Undeliverable Mail	X	X	X	X		User or System Sets Mail Status to Undeliverable
18.	ACH Decline	X	X	X	X	X	Auto Replenish Process Failure
19.	Bank Account Added	X	X	X	X		Customer Adds New ACH
20.	Bank Account Updated	X	X	X	X		Customer Updates ACH

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL-HOUSE	TRIGGER
21.	Bank Account Removed	X	X	X	X		Customer Deletes ACH
22.	Bankruptcy Applied	X				X	Bankruptcy Workflow Process
23.	Bankruptcy Not Applied	X				X	Bankruptcy Workflow Process
24.	DMV Hold	X				X	Hold Process Workflow
25.	Payment Confirmation	X	X	X	X		Payment occurs on the account
26.	TOR Letter	X				X	Tolls Reversal
27.	Check Refund Notification - Account Closure					X	Account Closure
28.	Credit Card Refund Notification - Account Closure	X	X	X		X	Account Closure
29.	Account Closure - Zero Balance	X	X	X		X	Account Closure
30.	One Time Refund - Check					X	Refund Processed
31.	One Time Refund - CC	X				X	Refund Processed
32.	Password Reset Code	X	X	X			Customer -Initiated
33.	Password Changed	X	X	X			Customer -Initiated
34.	Profile Update	X	X	X	X		Customer -Initiated
35.	Welcome to NC Quick Pass	X	X	X			Account Opened
36.	Account Locked	X	X	X			Customer -Initiated
37.	HOV Trip Scheduled	X	X	X			Customer -Initiated
38.	HOV Trip Canceled	X	X	X			Customer -Initiated
39.	HOV Trip Ends Soon	X	X	X			Customer -Initiated
40.	HOV Trip Reminder	X	X	X			Customer -Initiated

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL-HOUSE	TRIGGER
41.	Vehicle/Transponder Update	X	X	X	X		Customer -Initiated
42.	Transponder Order Confirmation	X	X	X	X		User or Customer Requests Transponder (Not for New Accounts)
43.	Transponder Order Update	X	X	X	X		Transponder Assigned
44.	Lost or Stolen Transponder	X	X	X	X		Customer updates transponder to lost or stolen
45.	Account Profile	X	X	X			User -Initiated
46.	Email Update	X	X	X	X		Customer Updates Email
47.	Mobile Opt-In		X	X			Customer invite to enrol in SMS texts
48.	Mobile Opt-In Confirm		X	X			Customer Opts into SMS
49.	Mobile Help		X	X			Customer-Initiated
50.	Mobile Stop		X	X			Customer-Initiated
51.	Forgot Username	X	X	X			Customer-Initiated
52.	Vehicle Added	X	X	X	X		Customer adds a vehicle
53.	Vehicle Updated	X	X	X	X		Customer updates a vehicle
54.	Vehicle Removed	X	X	X	X		Customer removed a vehicle
55.	Bad Phone Number	X	X	X	X		User or System Updates Phone Number as “Bad”
56.	Case	X	X	X	X		Customer Opens Case
57.	Case Updated	X	X	X	X		Case update occurs
58.	Confirmation Code	X					CSR Initiated
59.	Account Statement Delivery Method Update	X	X	X	X		Customer-Initiated
60.	Vehicle File Upload	X	X	X	X		CSR Uploads Vehicle File for Customer

NO.	CORRESPONDENCE / NOTIFICATION NAME	EMAIL	TEXT	APP PUSH	ALERTS	MAIL-HOUSE	TRIGGER
61.	HOV Violation	X					HOV Violation process
62.	License Plate Identification	X					System-Initiated
63.	Account Summary	X					CSR Initiated
64.	Order Summary	X					CSR Initiated

Attachment 10

NCDOT/NCTA GL Interface



NCDOT/NCTA GL Interface

Back Office System

North Carolina Turnpike Authority

June 19, 2019

Version 1.0

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1. Introduction

NCTA BOS will create file(s) for toll revenues collected each day. BOS will capture every vehicle transaction at a detail line-item level, but the interface file in CSV format will contain summarized postings by G/L account.

The file will be placed on a specific server where it will be picked up during nightly processing for posting into SAP.

- File Naming Convention (system date posting date): YYYYMMDD_YYYYMMDD.txt
- System date part of the filename represents the file creation date.

2. File Layout Table

Table 1: File Layout

Field Name	Description	Data Type	Length	Value Format
BUDAT	Posting Date	CHAR	8	MMDDYYYY
COMMA	Comma Delimiter	CHAR	1	,
HKONT	SAP G/L Account Number	CHAR	10	ooXXXXXXXXXX
COMMA	Comma Delimiter	CHAR	1	,
SHKZG	Debit/Credit Indicator	CHAR	1	D or C
COMMA	Comma Delimiter	CHAR	1	,
WRBTR	Amount	CHAR	15	XXXXXXXXXXXXXXXXXX with last 2 characters representing cents
COMMA	Comma Delimiter	CHAR	1	,
SHKZG	Debit/Credit Indicator	CHAR	1	D or C
COMMA	Comma Delimiter	CHAR	1	,
WRBTR	Amount	CHAR	15	XXXXXXXXXXXXXXXXXX with last 2 characters representing cents

3. File Layout Example

Table 2: File Layout Actual Example

Name:	20181219_20181218.TXT
20181218,0011220000,D,000000036033671,C,000000036198346	
20181218,0011320008,D,000000006231922,C,000000007666990	
20181218,0011342008,D,0000000000031390,C,000000000000000	
20181218,0011342015,D,0000000000000000,C,000000000000000	
20181218,0011342019,D,000000000116057,C,000000005066958	
20181218,0011342024,D,000000000002028,C,000000000000000	
20181218,0021132003,D,0000000000000000,C,000000000171400	
20181218,0021132010,D,0000000000000000,C,000000000016175	
20181218,0021132011,D,000000000000665,C,000000000300415	
20181218,0021132017,D,0000000000000000,C,000000000036400	
20181218,0021132023,D,0000000000000000,C,000000000011301	
20181218,0021132020,D,0000000000000000,C,000000000010290	
20181218,0021132022,D,0000000000000000,C,000000000051260	
20181218,0021132024,D,0000000000000000,C,000000000002425	
20181218,0047900046,D,0000000000000000,C,000000000000000	